

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1114	(715/500).CCLS.	US-PGPUB; USPAT	OR	OFF	2006/03/22 10:32
S2	967	(715/500.1).CCLS.	US-PGPUB; USPAT	OR	OFF	2006/03/21 15:28
S3	400	(715/512).CCLS.	US-PGPUB; USPAT	OR	OFF	2006/03/21 15:28
S4	362	(715/514).CCLS.	US-PGPUB; USPAT	OR	OFF	2006/03/21 15:28
S5	282	(715/515).CCLS.	US-PGPUB; USPAT	OR	OFF	2006/03/21 15:29
S6	585	(715/526).CCLS.	US-PGPUB; USPAT	OR	OFF	2006/03/21 15:38
S7	19	customer adj interaction adj center	US-PGPUB; USPAT	OR	ON	2006/03/21 15:45
S8	1	(customer adj information) near (message adj area)	US-PGPUB; USPAT	OR	ON	2006/03/21 15:47
S9	0	(customer adj data) near (message adj area)	US-PGPUB; USPAT	OR	ON	2006/03/21 15:47
S10	2319	customer adj interface	US-PGPUB; USPAT	OR	ON	2006/03/21 15:47
S11	8	S10 and (message adj area)	US-PGPUB; USPAT	OR	ON	2006/03/21 15:48
S12	17735	customer with manag\$6	US-PGPUB; USPAT	OR	ON	2006/03/22 10:34
S13	11542	S12 and message	US-PGPUB; USPAT	OR	ON	2006/03/22 10:35
S14	7278	S13 and ((data or information) with (screen or display))	US-PGPUB; USPAT	OR	ON	2006/03/22 10:36
S15	3110	S14 and (message with (display or screen))	US-PGPUB; USPAT	OR	ON	2006/03/22 10:36
S16	2466	S15 and @ad<"20031126"	US-PGPUB; USPAT	OR	ON	2006/03/22 10:36
S17	2466	S16 and customer	US-PGPUB; USPAT	OR	ON	2006/03/22 10:37
S18	1147	S16 and ((data or information) with (display or screen) with message)	US-PGPUB; USPAT	OR	ON	2006/03/22 10:38
S19	325	S18 and (service with center)	US-PGPUB; USPAT	OR	ON	2006/03/22 10:56
S20	878	customer adj service adj center	US-PGPUB; USPAT	OR	ON	2006/03/22 10:57
S21	709	S20 and @ad<"20031126"	US-PGPUB; USPAT	OR	ON	2006/03/22 10:57

EAST Search History

S22	138	S21 and (((data or information) with customer) with message)	US-PGPUB; USPAT	OR	ON	2006/03/22 15:09
S23	50	S22 and (message with priority)	US-PGPUB; USPAT	OR	ON	2006/03/22 15:09

Web Site Search:

customer service scrolling message box

[?] [Search Tips](#)Terms used: **customer service scrolling message box**

For

Results 1 - 20 of 67204

Result page: [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) ... [3361](#) [next](#)**1 Untitled Document**

Size: 1,267.09KB MIME type: application/pdf

org OOPSLA 2001 Conference 1 INVITATION Conference Chair: Linda M. Northrop, Soft Institute Welcome to OOPSLA 2001! We are very glad to have you here at the waterfro for this the sixteenth edition of our conference that celebrates the world of object- orie languages, and applications. OOPSLA is well known as the premier conference for obje

2 ACM SIGGRAPH Public Policy - Bibliography

Size: 787.59KB MIME type: text/html

01-11-05-RollCall-E-Congress.txt 01-12-00-MITTechRev-UIMetaphors.txt 02-01-07-BB 01-21-Ubiquity-EGovernment.txt 02-02-04-Ubiquity-Badre-UIs.txt 02-03-07-SJMerc- HomeNetAccessStats.txt 02-03-12-Ubiquity-EGovernment-2.txt 02-04-08-EWeek-EGov 02-04-18-WashPost-DigitalDivideStillExists.txt 02-05-24-BBBriefings-BBTelecomAct-. § June 19 A leading European computer security and privacy advocate is challenging an American computer industry ...

3 SIGGRAPH/0990403/Covnospine.qxd

Size: 4,938.26KB MIME type: application/pdf

CONTRIBUTIONS 16 SIGGRAPH 2003 17 SIGGRAPH Conferences Through the Chapters Editor Etta DiLeo gathered conference reports from SIGGRAPH 2002 chapter attendees Virginia Commonwealth University ACM SIGGRAPH Kristen Massie, Chair Pamela Turne University of Bristol ACM SIGGRAPH Kirsten Cater, Chair Alan Chalmers, Sponsor Depa Science Merchant Venturers Building Woodland Rd Bristol, BS8 1UB United Kingdom si... http:// la. ...

4 <http://www.siggraph.org/publications/newsletter/issues/v35/v35n2.pdf>

Size: 6,961.92KB MIME type: application/pdf

org SIGGRAPH Conference Advisory Group Chair G. Scott Owen Computer Science Dep State University Atlanta, GA 30303 Tel: +1- 404- 651- 0675 Fax: +1- 404- 651- 2246 owen@ siggraph. 22 COMPUTER GRAPHICS AROUND THE WORLD: Computer Graphics Overview Alain Chesnais, Jose Encarna o Zhejiang University professors provide upda graphics activity in their country. 45 Tricks to Animating Characters with a Computer J... SIGGRAPH ...

5 CG_Nov.pdf

Size: 1,661.34KB MIME type: application/pdf

org SIGGRAPH Conference Advisory Group Chair G. Scott Owen Computer Science Dep State University Atlanta, GA 30303 Tel: +1- 404- 651- 0675 Fax: +1- 404- 651- 2246 owen@ siggraph. org Computer Graphics is the newsletter of the Special Interest Grou

Application # 10123,742

Graphics of the Association for Computing Machinery. 5 GAMING AND GRAPHICS: Computer Movies Richard Rouse III Designing a good computer game has very little to good...

6 Final cover

Size: 3,056.35KB MIME type: application/pdf

DeveloperToolsInside:DevelopmentEnvironmentsDebugging,TestingandQA
DataManagementSourceControlPLUS:Aspecial.
ENVIRONMENTSdevelopmentenvironmentsDEVELOPMENTIncludingIntegratedDevelopmentEnvironm
ins,text/codeeditors,collaborationenvironments,andalapplicationdevelopmentframeworks.
comProductdescriptionAdatabasedevelopmentandalapplicationenvironmentthatprovidesWindows,Linu:
basedGUItoolstodevelopanddeployWeb-basedandclientserverapplicationsthatsupportnativeXML,SQL

7 <http://www1.acm.org/sigs/sigchi/chi2002/docs/ap.pdf>

Size: 1,149.32KB MIME type: application/pdf

The scope of SIGCHI consists of the study of the human- computer interaction process research, design, development, and evaluation efforts for interactive computer system: 2002 is proud to announce a two- day forum, the CHI 2002| AIGA Experience Design F collaboration with the Experience Design Group of AIGA, the American Institute of Graphis is open to anyone interested in design and human- computer interaction.

8 <http://www.acm.org/phd/9697/theses/forman.pdf>

Size: 2,459.25KB MIME type: application/pdf

TABLE OF CONTENTS List of Figures v List of Tables vii Chapter 1 Introduction 1 11 An Responsiveness Despite Lagging Resources . 7 211 Mobile Computing =) Variable Netw 213 Variable User Congestion .

9 ACM News Service Archives

Size: 182.30KB MIME type: text/html

Five students in Carnegie Mellon University's Human-Computer Interaction Institute have developed a working software application for roadcasting, a concept that integrates mobile networking, personalized digital music, and open-source software to give motorists a .. science and computer graphics professor Fredo Durand is among the 2005 winners of five awards from Microsoft Research University Relations. The dimming job prospects for IT

10 ACM News Service Archives

Size: 111.63KB MIME type: text/html

University of Massachusetts Amherst (UMass) computer science professor R. Manmatha has developed a computer interface that can search handwritten documents for information in a manner similar to a Google search engine. University of California-Berkeley computer science professor and computer security expert David Patterson describes computer security problems as "glaring" because security models are an outdated prevention-oriented rather than repair-oriented model. Cornell University ...

11 Microsoft Word - GVE99.M.Bailey.Pres.rtf

Size: 2,965.74KB MIME type: application/pdf

Following several Eurographics education workshops held in different European cities, the Eurographics and Visualization Education '99, under the motto Charting the Future for Computer Graphics Education, will be held in Coimbra, Portugal, from 3 th to 5 th July. Computer graphics

education specialists will meet to share their experiences and their visions and to make recommendations for the next ten years of computer graphics education. edu Abstract

12 Computer Graphics in the Seattle Area

Size: 58.76KB MIME type: text/html

We're a 2 year-old 3D animation company in Seattle, specializing in 3D animation prod to film effects. Video effects design, 2D and 3D graphics, computer generated storyboa animation, and cel animation. The Whole Experience INC is a Seattle based company s time 3D interactive software development.

13 http://www.acm.org/phd/1998/theses/ebling.pdf

Size: 9,078.50KB MIME type: application/pdf

Keywords: Disconnected operation, distributed file systems, high availability, mobile cc transparency, optimistic replication, hoarding, user interface, Coda. Such systems allow and modify cached data even when clients become disconnected (e. Perhaps the most however, was the fact that novice Coda users performed almost as well as expert Coda

14 CHI 97: Reflections on I/Design: User Interface Design at a Startup

Size: 38.36KB MIME type: text/html

User Interface Design, User-Centered Design, Design Process, Iterative Design, Paper I Wide Web, Web Measurement, Startup Company. This paper describes the usability im were made to I/COUNT, and the user-centered design process which led to the I/Desig Figure 5 through Figure 9 illustrate the I/Design user interface design and graphic desi

15 ACM News Service

Size: 39.72KB MIME type: text/html

Internet research firms report a rise in traffic to news sites and say high-speed connect 52 percent of all home Internet accounts and 90 percent of work connections. The Glot System (GPS), a network of 27 satellites often dedicated to civilian applications such as is also a military tool, and a critical component of the U.S.-led war against Iraq. Without specific companies, a representative for the Defense Information Systems ...

16 CHI 2003: CHI 2003 Browse Technical Program by Category

Size: 112.19KB MIME type: text/html

Designing an On-line Map Tool for Dutch Farmers Karin van der Hiele, Meru Research b Elegant Peripheral Awareness JJ Cadiz, Mary Czerwinski, Microsoft Research, USA; Scol Virginia Tech, USA; John Stasko, Georgia Inst. System Administrators are Users, Too: Workspaces for Managing Internet-Scale System Rob Barrett, IBM Almaden Research C Yang Michael Chen, Univ.

17 ACM News Service

Size: 40.05KB MIME type: text/html

The study was released at a current EPA summit that aims to establish standards for re electronics and computer technology components. The SALT Forum has released code 1 (Speech Application Language Tags) and the Scalable Vector Graphics (SVG) protocol f Web Consortium (W3C). Internet Security Systems first traced the packets to Stumble probing tool that looks for vulnerabilities in computer networks, but which most expert

18 july00.PDF

Size: 490.09KB MIME type: application/pdf

July/ August 2000 A supplement to interactions SIGCHI Bulletin is published by ACM SIGCHI Association for Computing Machinery's Special Interest Group on Computer Human Interaction. SIGCHI Bulletin 2 SIGCHI BULLETIN EDITORS Editor-in-Chief (chi-bulletin-ed@acm.org) Allison Druin, University of Maryland, USA HCI Education (chi-bulletin-ed@acm.org)

19 Usability & Visual Design

Size: 3,054.08KB MIME type: application/vnd.ms-powerpoint

7 3-Layer Model of the Form Creating meaning Finding the answer Placing the answer I of topics Conversational (Questions and Answers) Creating meaning - user understands being asked - share common vocabulary Finding the answer - think about where the answer is Placing the answer - is the space provided appropriate for the answer? 51 Form Size and split forms - each page dedicated to a particular task The user isn't presented with a si

20 <http://www.acm.org/ubiquity/book/JohnsonChap4.pdf>

Size: 889.56KB MIME type: application/pdf

Computer-based products and services use text in a variety of ways: in status, error, and messages displayed by software for the users' benefit; in labels for settings; in labels for values of settings; in names of commands in menus and on buttons; in brief instructions for users through important steps; and, of course, in the names users assign to data files and objects. This is bad in two respects: (1) users don't know what authentication" ...

Results 1 - 20 of 67204

Result page: [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) ... [3361](#) [next](#)

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